



GLOBAL RESOURCES, SERVED LOCALLY

Forensics Laboratory

Travelers recognises that companies today face the prospect of increasingly complex claims. Our local Claim professionals are supported by the power of global resources and have access to engineers, forensic scientists and technicians in our accredited industrial hygiene and forensics lab in the U.S. Our lab professionals assist with products liability claims, causation analysis, liability disputes, electronic discovery and evaluation of damages. Our accredited Forensics and Industrial Hygiene Laboratory helps deliver consistent, high-quality services which lead to optimal claim outcomes for our customers.

Our 40,000-square-foot forensics laboratory staffed with more than 60 engineers, scientists and technicians whose varied backgrounds and experience enable them to partner closely with our Claim professionals, when needed, on virtually any loss scenario.

Our experts:

- Analyse thousands of products every year, including food, machinery, component parts, electrical equipment, appliances and many others
- Provide specialised insight into causation, product failure and accident analysis
- Offer technical expertise in determining liability
- Bring unmatched knowledge about potential exposures from products and operations
- Leverage our vast repository of technical information gathered during thousands of claim investigations, and effectively utilise an extensive network of outside experts as the claim dictates

Our forensic scientists specialise in:

- Analytical Chemistry
- Electrical Engineering
- Mechanical Engineering
- Civil Engineering
- Material Science
- Physics
- Construction
- Product Design and Manufacturing
- Electronic Discovery

Dedicated subrogation Claim professionals leverage our lab professionals' expertise to maximise recoveries and achieve superior claim outcomes by exploring opportunities to recover monies paid from parties who are responsible for our customers' losses. These efforts help to protect our customers' interests and minimise their claim costs.

Our skilled staff, specialised resources and state-of-the-art laboratory

reflect our commitment to meeting the needs of our customers – whether they are a complex products manufacturer, suffer a cyber attack or find they are facing a loss of production as a result of fire or water damage.

Travelers' forensics scientists provide guidance on:

- Product Failure (Electromechanical Analysis)
- Negligence – Completed Operations/Installation
- Accident Reconstruction
- Food-Related Illness/Injury
- Fires/Explosions
- Product Warning and Instruction